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BSCS-SF 181

UI/UX Design and Programming

# User Feedback: 1st Iteration

## Ronn Angelo Lee, IT student

After testing the prototype of our modernized coffee vending machine, Ronn had to say something like this:

“Yung prototypes niyo maayos naman siya. Magandang improvements siya para sa coffee machine. Yung sa una, umm siguro maganda lang kung instead na g-cash, maimplement din yung paymaya. Pwede mag shop tapos makakuha ng reference number sa paymaya. Tapos pwede gamitin as payment para sa coffee machine. Yung sa pangalawa, diba gumagamit ng proximity card ID. Siguro kung pwede namang maimplement rin yung beep card since proximity card ID rin siya.”

Ronn is pleased with how the coffee machine is. The improvements were proven to be great, and modernization played a huge factor for the success of the coffee vending machine itself. He also suggested on having beep card as another mode of payment for purchasing drinks. Having paymaya was also mentioned since he wanted to make use of the reference number that it can generate for another mode of payment as well.

Feedback video link:

https://www.youtube.com/watch?v=-GWAZiWxvuE&feature=youtu.be

Testing video link:

https://www.youtube.com/watch?v=8dE-ERHcZzI&feature=youtu.be

## Brian Dela Cruz, IT student

This is Brian’s feedback for the modernized way of the coffee vending machine:

“Maganda siya pareho, tapos ano, madali lang gamitin. Yun lang.”

Brian’s overall comment for the coffee vending machine is that it’s very good. We answered the problem of making it convenient and efficient. Added to that, it is very user-friendly.

Feedback video link:

https://www.youtube.com/watch?v=1QRdwOJCK88&feature=youtu.be

Testing video link:

https://www.youtube.com/watch?v=6b2AAvPGY\_A&feature=youtu.be

# 2nd Iteration Prototype Changes

## Coffee Vending Machine

Suggestion from tester: A feature that would implement the use of paymaya and having beep card as mode of payment. We also added a coin slot which accepts the old and new 5-peso coins.

Changes made:

* Implemented a scanner not only for the student e-wallet ID, but also a paymaya consideration for the QR Section and for G-Cash. A new and improved coin slot was also added for a better versatility with accepting different modes of payment

# User Feedback: 2nd Iteration

## Marvin Daniel Dimaano, Computer Science student

This is Marvin’s feedback on the 2nd iteration of the Coffee Vending Machine:

“First, the addition of the new coins, the 5-peso coin. Magandang addition kasi wala nang gumagamit ng mga lumang coin, bihira na, and yung addition ng bills okay rin, sana accurate yung pagbigay ng sukli, mga walang error, and yung QR code, okay rin, pati gusto ko yung ano, yung e-wallet, mas maganda yun.”

Overall, the tester’s feedback is great. Marvin said that the prototype itself is very much convenient. Because of that, Marvin did not give any more suggestions for the prototype, is already very good to implement. The things that he once wanted is now put into the product.

Feedback video link:

https://www.youtube.com/watch?v=6qwtBGmqgAk&feature=youtu.be

Testing video link:

https://www.youtube.com/watch?v=yNC3cZiYxdY&feature=youtu.be

## Lourenz Lactaoen, Computer Science student

Having seen the testing and feedback for the Coffee Vending Machine’s 2nd iteration, Lourenz said:

“It’s a huge improvement for once, since we need old 5 (peso coins) to buy our coffees, right now we can now use a new 5 or 5 one peso coins to get our coffees and it also be a huge improvement if we put our e-wallets there to get our coffees instead of getting coins in our pockets.”

He also gave another positive feedback without any room for suggestions. We are on a roll here. Our testers think that our prototype is good to implement.

Feedback video link:

https://www.youtube.com/watch?v=mE6jVObvx6M&feature=youtu.be

Testing video link:

https://www.youtube.com/watch?v=GfFe3Bu748U&feature=youtu.be

# 3rd Iteration Prototype Changes

## Coffee Vending Machine

Another brainstorm session from the both of us led to the conclusion that there are still some rooms for improvement. Now we have added a bill slot for the machine, and a change slot for excess money. We have kept the option of having the different features since we focus on maximum versatility for the convenience of the users and on our side of the prototype.

Changes made:

* Added a bill slot for the coffee vending machine.
* Added a change slot for the coffee vending machine.

# User Feedback: 3rd Iteration

## Rafael Kenneth A. Mercado, Brother of Maalik Mercado

Kenneth had this to say when he tried the 3rd iteration of the Coffee Vending Machine:

“There’s an improvement to other coffee machines, there’s more ways to pay, more versatile than other coffee machine models. As of now, nothing really much needs to be changed or added.”

Kenneth’s suggestion was great overall, and he also had no suggestions for our current prototype

Feedback video link:

https://www.youtube.com/watch?v=3vWtG1eZBTk

Testing video link:

https://www.youtube.com/watch?v=TdM\_7yxTiH0&feature=youtu.be

https://www.youtube.com/watch?v=l4qmS3C9w2I&feature=youtu.be